

# Community Outreach Worker 047079 Competition # 17-246

Are you looking for a career that can make a difference in the life of a youth in need? Put your passion for working with youth towards a rewarding opportunity with Catholic Social Services as a Community Outreach Worker with our McDaniel Youth Ministry.

### **About Catholic Social Services:**

You will be joining an established Agency that is guided by faith to care for and bring hope to people in need with humility, compassion and respect. With more than 50 years of service delivery, Catholic Social Services is one of the largest multi-function social services agencies in Canada, with more than 1600 staff, and hundreds of volunteers delivering 130+ programs through Central Alberta.

The McDaniel Youth Ministry provides mentorship, support, and advocacy for youth and young adults affected by Fetal Alcohol Spectrum Disorder (FASD) to help them access community supports as they transition into adulthood.

#### About the Role:

### This is a 40 hours per week full time position.

As a Community Outreach Worker, you will be responsible for assessing the needs of the clients to address challenges, access resources, develop life and social skills and ensure the clients have an ongoing network of support while providing emotional and practical support to foster independence. Working in collaboration with the youth and their other supports, Community Outreach Workers assist in identifying goals and the strategies in connecting youth with life-long community resources that can continue to assist them once they have transitioned from the Ministry. Other responsibilities include but are not limited to:

- Assessing the needs of the client, determining suitability of services, and identifying objective goals and developmental plans with the client
- Helping clients in gaining an understanding of issues and establish access to other community resources
- Building social and other support networks to assist in clients' transition to be independent, autonomous, and self-determined as appropriate to their abilities and experience
- Facilitating practical changes and/or initiate activities to enhance in the clients' physical and social environments to promote their well-being and self-esteem
- Providing consistent teaching and support around specific life and social skills. Supporting clients with problem-solving, communication, and conflict resolution through modeling and coaching
- Assisting clients with different aspects of daily living, including but not limited to arranging appointments, transportation, and financial support as needed.
- Submitting required program documentation within established timeframes
- Ensuring property is maintained at an optimal level of cleanliness and tidiness
- Attending all team meetings, case consultations, and service reviews
- Other duties as required

### Qualifications:

A Diploma/Degree in Human Services (or equivalent) along with a minimum of 2 years' experience counselling youth and young adults with Fetal Alcohol Spectrum Disorder. Experience with children and family programming, youth in care, residential care, and case management is a requirement of



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this position. Certification or training in Aboriginal Awareness, Abuse Awareness, Standard First Aid, Medication Administration, and Violence/Crisis Intervention is a definite asset.

The ideal candidate will have an organized and compassionate approach to the work, strong team work skills, a commitment to developing positive supporting relationships, and experience supporting youth and families. Other qualifications include:

- Proven ability to provide effective communication, collaboration, crisis intervention, and conflict management with clients
- Demonstrated assessment, problem solving, and critical thinking skills
- Knowledge of community resources is required
- Intermediate competency with Microsoft Office and other Agency computer applications
- Demonstrated ability to act with professionalism, confidentiality, and diplomacy
- Proven case documentation and effective information reporting practices
- Valid Driver's License

Police Information Check including vulnerable sector search, Intervention Record Check and/ or summary of driving record with less than five (5) demerit points are conditions of employment and the financial responsibility of the candidate

### Compensation:

The salary for this position is \$21.57 to \$24.28 per hour based on qualifications and experience. We offer a comprehensive benefits package, flexibility and supportive working environment.

As a Catholic social services agency we are guided by faith to care for and bring hope to people in need with humility, compassion and respect.

We embrace diversity and offer equal opportunities to all qualified applicants regardless of origin, culture, ethnicity, age, ability, gender identity and people of faith or no faith.

We thank all applicants. Only candidates selected for an interview will be contacted.