

# Fetal Alcohol Spectrum Disorder-Online Reporting System (FASD-ORS) User Access

## New URL

As of January 25, 2020, the FASD-ORS site will be moving to a new web address. The new address is <https://fasd-reporting.alberta.ca>. There will be a redirect on the old site but as of March 27, 2020, please ensure that you bookmark the new address to ensure uninterrupted access to the application. The new address for the training environment as of January 25, 2020 will be: <https://fasd-reporting-trn.ext.alberta.ca>

## Password Resets

Just a reminder that if you are having difficulty logging into the FASD-ORS application, please contact the GOA Service Desk for assistance. Remember to tell them that you are an **EXTERNAL GOA** user of the FASD-ORS application.

Telephone: 780-427-1GoA (1462)  
Toll-Free: 1-888-427-1GoA (1462)  
Email: [GoA.ServiceDesk@gov.ab.ca](mailto:GoA.ServiceDesk@gov.ab.ca)

## Creating Security Questions

Completing the security questions section of the Self-Serve Password Reset (SSPR) tool will allow you to recover and reset your password without having to contact the GOA Service Desk. Please complete the recovery questions to allow for seamless access to the application.

1. Go to <https://password.gov.ab.ca> to get started.
2. Enter your user name, first.lastname (some may include a middle initial), then press 'Continue'.

Enter your account:

Your account (firstnam e.lastname) on Self Service Password Reset (SSPR) :	<input type="text"/>
<input type="button" value="Continue"/>	

3. Click on "Use password":

Authentication methods:


<input type="radio"/> Use password
<input type="radio"/> Answer security questions

4. Enter your current password:

Enter password for GOA EXTERN active directory domain:

Verify password

5. Create your security questions – Under General, click “update security questions”:

 <b>General</b>
My profile
<a href="#">Update security questions</a>

6. Enter Security Questions – click arrow at the end of the line to get started:

7. Enter required security questions and corresponding answers. Once completed, press update.

For more information about SSPR please see the Frequently Asked Questions page  
<https://password.gov.ab.ca/goa/docs/custom/FAQ.html>